

OHITACHI Appliances, Inc.

Environment Promotion Department

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HITACHI **Inspire the Next**

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This environmental report was prepared to report on the details and results of Hitachi Appliances, Inc. environmental activities, as well as future activity plans.

Reporting Period FY2005 (April 1, 2005 to March 31, 2006) jective Organizations chi Appliances Group cons ctive of tabulated data is offices and facto large environmental impact. (Repor

Referenced guidelines Environmental Reporting Guidelines (Fiscal 2003 Version) (Ministry of the Environment) Fiscal 2002 Version) (Ministry of the Environment) Environmental Reporting Guidelines 2001 — With Focus on Stakeholders (Ministry of Economy, Trade and Industry)

Next Issue Around July 2007

Website

our website. Please see Environmental Efforts of our omepage for more informatio http://www.hitachi-ap.co.jp/



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Pursuing positive environmental activities to build a sustainable society

Company Overview

Company name	Hitachi Appliances, Inc.
lain business	Development, manufacture, and sales of comprehensive air conditioning systems and home appliances
Representative	Takazumi Ishizu, President and Director
Capital	¥20 billion (wholly owned by Hitachi, Ltd.)
Date established	April 1, 2006
	(Merger of Hitachi Air Conditioning Systems Co., Ltd. and Hitachi Home & Life Solutions Inc.)
lead office	Hitachi Atago Bldg., 15-12, Nishi Shimbashi 2-chome,
	Minato-ku, Tokyo
lumber of employees consolidated)	Approx. 17,000 (As of April 2006)

Products Overview (As of December 2006)

Comprehensive Air Conditioning







Home Room Air Conditione

Absorption Chiller-Heaters for Large Building





Home Appliances & All-Electric Housing

ビックドラム

湯効利用



ウエコキュ-



Takazumi Ishizu President and Director

Message From The President Providing comfort to future generations in all areas of their lives

Since the beginning of the industrial revolution in England in the 18th century, we humans have used the earth's resources to manufacture various industrial products to make our daily life more convenient, comfortable, and rich. As a result of mass production and mass consumption, space to dispose of the large volume of waste products containing useful resources has been lost due to the accelerated squandering of the various resources that have been preserved inside the earth for billions of years. Also, chemical substances emitted in pursuit of beneficial processes have had unexpected effects on the environment and have destroyed the ozone layer of the atmosphere surrounding the globe, and the increase of CO₂ and other greenhouse gases is quickly destroying the environment which can result in the destruction of the ecosystem and the survival of humankind. In response to this, waste processing, chemical substances, greenhouse effect gas restrictions, and other environmental conservation measures are being taken on a worldwide scale. We have entered an age which demands that businesses not only respond to the environment, but also be socially responsible for controlling business activity with a higher target based on collaboration between government and citizens so that society follows the road of sustainable development.

Hitachi Appliances, Inc. was newly established on April 1st, 2006 as a member of the Hitachi Group by merging Hitachi Air Conditioning Systems Co., Ltd. and Hitachi Home & Life Solutions, Inc.

quality for commercial air conditioning systems.

Hitachi Appliances will continue to offer environmentally friendly products and services to customers and maintain close contact with the "Lifestyle Zone" in striving to contribute to "quality of life" while at the same time fulfilling its role as a partner who assists the care for the environment of the customers themselves.

We await your opinions regarding our undertakings in passing on a living environment blessed with nature, fresh air and clean water to the next generation.

Underpinned by the comprehensive air conditioning, all-electric housing and home appliances businesses, Hitachi Appliances will develop the "Lifestyle Zone Solutions Business" on a global basic to support the envolving lifestyle of people through utilizing the companywide capabilities of Hitachi Ltd., and grasp harmonizing with the environment as part of CSR (Corporate Social Responsibility) and proceed with positive efforts.

In the sense that the meaning of "appliances" includes familiar products such as home appliances; our name is indicative of business activity based on a solid technological foundation with high reliability and efficiency in manufacturing.

Hitachi Appliances boasts top-level expertise in compressors, the backbone of air conditioning and freezer systems, which range from small rotary compressors to scroll, screw and large centrifugal compressors, developed using original technologies and for which we have received respective energy savings and environmental awards.

In the comfort and health support fields, we offer diverse home appliances with additional value increased through nanotechnology and are proceeding with plans for all-electric housing as the culmination of these achievements. At the same time, we are also leading the way in creating comfortable environments by carrying out in-depth studies related to air

In order to promote such business activities, we participate actively in community based social contribution and environmental conservation activities, in addition to considering the life cycle of products and reduction of the environmental impact of all business activity.

Jakazumi) rlizu



To realize our environmental management objectives, we have formulated a long-term plan, or "Environmental Vision", based on the Hitachi Action Guidelines for Environmental Conservation. We then create yearly action plans, guided by our Sustainability Compass, verifying and improving our environmental performance along the way using our GREEN 21 program.

> Hitachi Appliances Action Guidelines for Environmental Conservation

These guidelines set forth Hitachi Appliances' action for addressing environmental conservation in relation to its business activities based on the "Hitachi Appliances Group Standards of Corporate Conduct"

Purpose

In order to realize an environmentally harmonious and sustainable society through products and services, Hitachi Appliances is committed to meeting its social responsibility by promoting globally-applicable "MONOZUKURI" which is aimed at reducing the environmental impact of its products throughout their entire life cycle, ensuring environmental conservation.

Action guidelines

- 1.Global environmental conservation is a critical challenge shared by all humans. Hitachi Appliances is committed to fulfilling its responsibilities by assisting in the realization of an environmentally harmonious and sustainable society as one of its management priorities.
- 2. Hitachi Appliances will make efforts to contribute to society by developing highly reliable technologies and production processes, while identifying needs considering concerns related to global environmental conservation and limited resources.
- 3.Members of the board in charge of environmental conservation are responsible for facilitating appropriate environmental conversation activities. Departments in charge of environmental conservation should exhaustively promote environmental conservation activities through developing environment-related rules and regulations and setting goals for environmental impact reduction. These departments should also confirm that their environmental conservation activities are conducted in a proper manner and ensure that these activities are maintained and improved.
- 4.Hitachi Appliances will promote globally-applicable "MONOZUKURI" with the aim of reducing the environmental impact at every stage, including product research and development, design, production, distribution, sales, usage, recycling and final disposal.
- 5.Hitachi Appliances will investigate and review the environmental impact caused in the course of its "MONOZUKURI" processes. Hitachi Appliances will also introduce excellent technologies and materials useful to safeguard the environment, in other words, to reduce environmental impacts through energy and resource conservation, chemical substance management, recycling, and other measures.

- 6.Hitachi Appliances' environmental conservation efforts are not only to be focused on observing international environmental regulations and those of national and local governments, but also on conserving the environment by implementing voluntary environmental standards when necessary.
- 7.Regarding globally-applicable "MONOZUKURI" activities, impact on the local environment and community are to be considered. In addition, measures that meet local communities' requests should be implemented. 8.Hitachi Appliances will educate its employees on the observance of
- environment-related laws, raise their environmental awareness, and encourage their interest in society at large and broad-based environmental conversation activities.
- 9.Hitachi Appliances will evaluate potential environmental problems and prevent them from occurring. In the event that any environmental problem occurs, Hitachi Appliances will take appropriate measures to minimize the impact on the environment.
- 10.Hitachi Appliances will make efforts to disclose information on its environmental conversation activities to its relevant stakeholders. Hitachi will also actively communicate with the stakeholders so as to strengthen mutual understanding and forge cooperative relationships with them.

Environmental Vision 2015

The two key concepts of Environmental Vision 2015 are "Pioneering Sustainability" and "Emission-Neutral". Our "Sustainability Compass" indicates that we must progress along four particular paths.

Next-Generation Products & Services

Provision of next-generation products and services

We will continue to make innovations for highly competitive products and services that will contribute to structuring a sustainable society and deploy new business models.

[Sustainability Compass]

Worldwide Environmental Partnerships Collaboration with stakeholders

We will strengthen environmental communications and actively endeavor to realize concrete partnerships with our stakeholders while clarifying our objectives and achievements.

Eco-Mind & Global Environmental Management Eco-mind & global environmental management

Throughout our entire group, we will create an advanced eco-mind and the power to transform it into action and build/operate a global management and evaluation system.

Super Eco-Factories & Offices Factories and offices with high-level of consideration for environment

We will thoroughly carry out activities for the prevention of global warming and continue our efforts to promote recycling, and at the same time to build up our bases with consideration for the environment.

> FY2005 Action Plan and Achievements

The planned actions and actual results for each item of the FY2005 Action Plan are compared with the targets. Targets for FY2010 were set based on Hitachi Group's "Stage 2 Environmental Strategy"

			\triangle	Improvement effort required O: Attained
Category/ item		4.45	FY2010	
outegory, item	Target	Results	Achieve- ment level	Target
	Eco-Mind	& Global Environmental Manag	eme	nt
Promote environmental management	Strengthen global environmental management	Number of business establishments now reporting environmental impacts Hitachi Appliances: 3 Domestic affiliates: 1 Overseas affiliates: 7	O	Enhancement of environmental management system
Enhance self- evaluation system	Level 640GPs	"GREEN 21" ver. 2 Score: Domestic 684GPs/overseas 613GPs		"GREEN 21" ver. 3 Score: 1280GPs
Nurture environmental literacy	Enhance global environmental education	Promotion of education by utilization of the Internet (e-learning) English version and Chinese version distributed to overseas companies.	0	High eco-mind education for all employees and families Enhancement of employee education and license holders
Promote environmental accounting	Promote internal use of environmental accounting	Environmental investment 112% (rel. to last FY)	O	Establishment of environmental accounting with external economic effect introduced
	Next	-Generation Products & Service	s	
Expand eco- products	Expand eco-products to 76%	Registration of eco-products Packaged air conditioner & home appliances: 18 products, 176 models, 85% Various awards for certified eco-products Awarded the Ministry of Economy, Trade and Industry's Prize for high-output integral natural-refrigerant (CO ₂) heat pump water heater and the Eco-Products Promotion Council Chairman's Prize for washer-dryer (Beat Wash), both in the eco-products category of Eco-Products Awards	0	Percentage of super eco-products registration 30%, eco-products development 100% Global warming prevention factor Home appliances 50%, air conditioning for commercial use 20% improvement (rel. to FY 2000) Resource factor Home appliances 70%, air conditioning for commercial use 20% improvement (rel. to FY2000) Use of recycled plastic per product 20% increase (rel. to FY2000) Use of packaging per product 10% reduction (rel. to FY2000)
Promote control of chemical substances used in products	Total elimination of lead, mercury, cadmium, hexavalent chromium, PBB, PBDE (electrical and electronic devices subject to RoHS*1 Directive)	Promotion of environmental CSR compliant "MONOZUKURI". For the products for Europe, response to RoHS directive	0	Initial response to product life cycle standards and regulations
Promote green procurement	Percentage of Green Suppliers 70%	Percentage of Green Suppliers 90%	0	Maintenance of percentage of Green Suppliers at 100%
Construct a sustainable business model	Expand product recycling systems, and expand lease and rental business Expand environmental solution-model business Diffuse sustainable business to society	Progress in leasing of refrigerating air conditioner for commercial use	0	Study aimed at expansion of environmental solution model business and dissemination to society
	5	Super Eco-Factories & Offices		
Efficient use of resources	Reduce final disposal rate to 80% or less (rel. to FY1998) Promote zero emissions	Reduced final disposal rate to 6% (rel. to FY1998) Zero emission at Shimizu Works continued from FY2002	0	Waste generation: 20% reduction (rel. to FY 2000) Resource recycling rate (Japan): 10% increase (rel. to FY2000) Water use (overseas): 10% reduction (rel. to FY2000)
Management of chemicals	Use of "prohibited substances": Complete elimination Use of "substances subject to reduction": 30% reduction (rel. to FY2000)	Use of "prohibited substances": Eliminated completely Use of "substances subject to reduction": Reduced by 60% (rel. to FY2000)	0	VOC emission to atmosphere (Japan): 45% reduction (rel. to FY2000) VOC emission rate to total consumption (overseas): 10% reduction
Reduce CO ₂ emissions	Progress toward achievement of specific targets established by the industry organization (FY2010) CO ₂ per unit of product (Japan): 20% reduction (rel. to FY1990) Total CO ₂ emissions (Japan): 3% reduction (rel. to FY1990)	CO ₂ per unit of real production: Reduced by 23% (rel. to FY1990) Total CO ₂ emissions (Japan): Reduced by 54% (rel. to FY1990)	O	CO ₂ emissions per unit of real production (Japan): 25% reduction (rel. to FY1990) CO ₂ emissions per unit of real production (overseas): 5% reduction (rel. to FY2003) Total CO ₂ emissions (Japan): 7% reduction (rel. to FY1990)
	World	dwide Environmental Partnershi	ps	
Data disclosure & dialog	Global data transmission at all opportunities	Newspaper advertisements Received two prized at the 2nd Eco-Product Prize RoHS Directive compliance transmission Exhibition participation International eco-products fairs Eco-Products 2005 and ENEX2006	0	Enhancement of dissemination of information on website Participation in exhibitions, seminars, and other outside activities
Global citizen activities	Exchange with local communities at each office and factory	Participation in Team -6% Exchange with local citizens by offices and factories open house Cleaning activity at each office and factory	0	Greening & cleaning activity Social action program for the environment
*1 BoHS Directive:	Abbraviation of Restriction of the Lise of Cert	ain Hazardous Substances in Electrical and Electronic	Equipm	ant Restriction on the use of hazardous substances in

ROHS Directive: Abbreviation of Restriction of the Use of Certain I ardous Substances in Electrical and Electronic Equipment. Restriction on the use of hazardous sub electrical and electronic equipment handled in the EU (European Union) region. The use of the six substances lead, mercury, cadmium, hexavalent chromium, PBB (polybrominated biphenyl), and PBDE (polybrominated diphenyl ethyl) was restricted from July 2006. (However, there are some exceptions.)



If environmental activities are to achieve a firm objective, it is essential to establish more specific and effective targets. By setting up an eco-management system allowing individual workers to recognize the environment in their individual positions, workers can be motivated to more positive, smoother actions, paving the way for substantial achievements.

> Environmental Management Structure

Hitachi Appliances has organized an Environmental Management Committee; headed by a chairman appointed by the President. Widespread positive environmental activities are promoted by the entire Hitachi Appliances Group, including each office and factory, based on the policies set forth by this committee.

> Eco-Management System

We have organized an environmental management system based on ISO 14001 as one of our environmental activities which reduce the environmental impact and contribute to environment conservation. ISO14001 is acquired centered about production sites by effectively utilizing this system. Also, at domestic and overseas production sites, to confirm the implementation of the environmental management system and the results of environmental performance based on ISO 14001, we are assessed yearly by an accredited external organization. Furthermore, an environmental audit is carried out by

Environmental Management structure in Hitachi Appliances (as of April 2006)

internal auditors who are certified both inside and outside the company.

In FY2005, two companies; Qingdao Hisense Hitachi Air-conditioning Systems Co., Ltd. and Hitachi Home & Life Solutions (India) Ltd., newly obtained ISO 14001. Certification is ongoing in production sites in Japan and overseas.

Domestic production sites have obtained 100% certification, and future certification for uncertified overseas manufacturing sites is progressing.

Number of offices and factories which acquired ISO14001 Certification

	Dom	estic	Overs	Total	
	Manufacturing	Nonmanufacturing	Manufacturing	Nonmanufacturing	Totai
Number acquired	9	1	10	0	20

Number of internal environmental audits

	Domestic	Overseas
Number required	56	54
Number held	139	195



> GREEN 21 Activities

To continuously improve and upgrade environmental activities, the GREEN 21 ver.2 system is used to evaluate all activities on a fixed standard.

The GREEN 21 ver.2 evaluation items are divided into eight categories; eco-management, eco-mind, ecoproducts, eco-factory, collaboration with stakeholders, and sustainable business models. The level of the fiscal year concerned is evaluated.

Activity levels are evaluated in 0 to 5 levels. Level 4 is the target achievement level specified in the environmental action plan of the Hitachi Group in FY2005, while level 5 is an activity level exceeding the action plan.

FY2005 saw the annual target of total points (GPs = Green Points) of each category, namely 640GPs, cleared domestically, but not reached overseas.

From FY2006, each undertaking, including environmental management, was strengthened and promoted based on GREEN 21 ver. 3, which was newly started with FY2010 as the target.

Evaluation items (8 categories/53 performance indicators)

Category (evaluation table)	Main contents of evaluation
Eco-management • Environmental management	Environmental management, action plan, environmental accounting
Eco-management · Risk management	Set own standards, statute compliance
Eco-mind	Employees training
Eco-products	Product/service assessment, green purchases, logistics measures
Eco-factory · Prevention of global warming	Energy conservation in offices and factories
Eco-factory · Resource recycling	Waste reduction, chemical substance management
Collaboration with stakeholders	Information disclosure, communication activities, community activities
Sustainable business models	Promotion of sustainable business models

> Green Point Average: Results and Targets

Scope

Domestic : (Shimizu, Tochigi, Taga Works, Hitachi Reftechno Koganei Works)





> Eco-mind & Environmental Education

The awareness and practice of the environment of every employee is important in order to promote environmental conservation. Also important for continuous improvement are repeated training and exercises.

As part of the environmental management program, we hold lecture meetings during an environment month, June every year on energy preservation and waste in the work place and home to raise their environmental awareness, in addition to training at each level. Furthermore, we register employees who are engaged in work that may influence the environment as "Environment-Related Workers", and provide them with the necessary education as well as periodical exercises simulating emergency cases.

> Environment-related License Holders

We nurture and educate environment-related license holders like Pollution Control Managers with highly specialized knowledge. Out domestic sites have the legally required number of environment-related license holders.

Domestic environment-related license holders

Required number	Actual number
230	1191

e-Learning (Environmental Education System)

Hitachi Appliances has an e-learning environmental education system, as a tool of environmental education, accessible by individual employees during their free time on the internet. An English version and a Chinese version of e-learning are available and are utilized in our overseas factories.



> Environmental Accounting

As a key element of our management system, we introduced an environmental accounting system in FY2001. We disclose the cost of environment preservation activities, and the economic and physical effect in the form of environmental management information. We aim to let others gain an understanding of our perspective toward the environment. While costs up to depreciation allowance are included, the effect is evaluated from the standpoints of "economic effect" by amount and "physical effect" by environmental impact reduction amount. The economic effect is evaluated by calculating numbers having a clear basis. The physical effect is evaluated by combining the environmental impact suppression effects not only during production, but also during use. In FY2005, RoHS Directive compliance and research on eco-products increased research and development costs by ¥112 million.

Also, waste separation and product resource conservation increased the economic effect by ¥22 million.

Hitachi Appliance environmental accounting standard Cost related to environmental conservation activities

Expenses and investment accompanying business activity for the purpose of environmental conservation and environmental impact reduction

Environmental conservation effect

Economic effects

- Real income from sale of valuable resources, environmental technology patent income, etc.
- Reduction of electric charges and waste disposal costs accompanying environmental impact reduction activities

Physical effects

- •Reduction by activities to reduce resources put into business activities
- •Reduction by activities to reduce the environmental impact and wastes emitted from business activities
- •Reduction by activities to reduce the environmental impact at use and disposal of products

Costs

Itom		Main contenta	Cost (units: Million yen)				
	nem	main contents	FY2001	FY2002	FY2003	FY2004	FY2005
	1. Cost in business area	Environmental impact reduction facilities maintenance/management cost, depreciation cost	814.8	881.2	921.2	819.3	710.0
	2. Upstream/downstream cost	Green procurement cost, product & packaging recovery/recycling cost, recycling cost	369.5	236.7	224.3	30.8	34.9
	3. Management activities cost	Environmental management labor cost, environmental management system operation/maintenance cost	348.6	277.0	396.6	373.6	357.0
Cost	4. Research and development cost	Product/manufacturing process environ- mental impact reduction research & development and product design cost	1,518.2	1,582.8	1,137.3	1,048.9	1,161.3
	5. Social activity cost	Greening/beautification and other environmental improvement, PR/publicity cost	0.7	0.5	0.4	0.3	0.4
	6. Environmental damage cost	Environment related measures and contribution charges	5.0	4.6	4.6	6.7	5.2
	Total cost		3,056.8	2,982.8	2,684.4	2,279.6	2,268.8
	Total environmental investment	Energy conservation facilities and other direct environmental impact reduction facilities investment	421.1	693.1	650.0	728.5	820.9

Facilities investment depreciation cost is calculated on 5 years straight-line method

Effects

Economic effects

Itom	Main contents	Effect amount (Units: Million yen)				
nem		FY2001	FY2002	FY2003	FY2004	FY2005
Real income effect	Waste recycling sales profit	106.4	129.5	177.9	269.9	291.7
Cost reduction effect	Resources cost reduction by resource conservation, treatment cost reduction by waste reduction, and electric power cost reduction by energy conservation	11.8	19.7	19.3	19.1	19.3
Total		118.2	149.2	197.2	289.0	311.0

Physical effects

Main contents	Reduction amount (rel. to last FY)				
	FY2001	FY2002	FY2003	FY2004	FY2005
Reduction of amount of energy consumed by resource conservation, reduction of amount of energy consumed by introduction of energy conservation facilities	775MWh	1,064MWh	1,071MWh	612MWh	1,697MWh
Reduction of final disposal amount by separation and recycling	45t	239t	29t	57t	153t
Reduction of amount of energy consumed when Hitachi Appliances product used by consumer	46,030MWh	71,499MWh	72,980MWh	126,673MWh	57,381MWh
	Main contents Reduction of amount of energy consumed by resource conservation, reduction of amount of energy consumed by introduction of energy conservation facilities Reduction of final disposal amount by separation and recycling Reduction of amount of energy consumed when Hitachi Appliances product used by consumer	Main contents FY2001 Reduction of amount of energy consumed by resource conservation, reduction of amount of energy consumed by introduction of energy conservation facilities 775MWh Reduction of final disposal amount by separation and recycling 45t Reduction of amount of energy consumed when Hitachi Appliances product used by consumer 46,030MWh	Main contents Reduction Reduction of amount of energy consumed by resource conservation, reduction of amount of energy consumed by introduction of energy conservation facilities 775MWh 1,064MWh Reduction of final disposal amount by separation and recycling 45t 239t Reduction of amount of energy consumed when Hitachi Appliances product used by consumer 46,030MWh 71,499MWh	Main contentsReduction amount of energy consumed by resource conservation, reduction of amount of energy consumed by resource conservation, reduction of amount of energy consumed by introduction of energy conservation facilitiesT75MWh1,064MWh1,071MWhReduction of final disposal amount by separation and recycling45t239t29tReduction of amount of energy consumed when Hitachi Appliances product used by consumer46,030MWh71,499MWh72,980MWh	Main contentsReduction amount (rel. to last FY)Reduction of amount of energy consumed by resource conservation, reduction of amount of energy consumed by introduction of energy conservation facilities775MWh1,064MWh1,071MWh612MWhReduction of final disposal amount by separation and recycling45t239t29t57tReduction of amount of energy consumed when Hitachi Appliances product used by consumer46,030MWh71,499MWh72,980MWh126,673MWh

The effect accompanying facility investment is 5 years calculation, the same as cost.

** The cost and effects above are the total for the old Hitachi Air Conditioning Systems Co., Ltd. and old Hitachi Home & Life Solutions, Inc. (Cost and effect up to FY2004 also include the old Hitachi Hometec, Ltd.)

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> Domestic Business Activity



INPUT					
Total substances input					
Metal 43,461 t	Iron (including sheet steel)	32,945 t			
	Stainless steel	2,369 t			
	Aluminum	3,392 t			
	Copper	4,360 t			
	Other nonferrous metals	396 t			
Plastic 50,898 t	Thermoplastic	18,555 t			
	Thermosetting plastic	32,343 t			
Other raw materials		1,387 t			
Chemical substances	Amount of PRTR Law chemical substances handled	160 t			
	Amount of ozone laver depletion substances handled	18 t			

Ol	JTPUT	
Amount of chemical substances e	mission and distance	
Amount of PRTR Law chemical substance	es emission and distance	40 t
Amount of ozone layer depletion s	substances emission	0.1 t
Ol	JTPUT	
Amount of waste generated		23,987 t
Generated amount		23,987 t
Reduction		887 t
Recycled (rate) 23,064 t (99.8%)	Reuse	7,987 t (35%)
	Material recycling	13,528 t (59%)
Final disposal amount (rate)	Thermal recycling	1,549 t (7%)
		36 t (0.2%)

50.008 t

112.573 t

INPUT			OUTPUT	
Water resources input (service water)	3,139,506 m ³	Total drainage volume		3,139,506 m ³
Waterworks	170,301 m ³		Public water district	2,163,171 m ³
Industrial water	1,274,666 m ³		Sewer	733,347 m ³
Ground water	1,694,539 m ³		Evaporation, others	242,988 m ³

> Overseas Business Activity

Scope: Shanghai Hitachi Household Appliances Co., Ltd. Hitachi Air Conditioning Products (Malaysia) Sdn. Bhd. Hitachi Household Appliances (Wuhu) Co., Ltd. Taiwan Hitachi Co., Ltd. Hitachi Air Conditioning Products Europe, S.A. Hitachi Consumer Products (Thailand), Ltd. Hitachi Compressor (Thailand), Ltd.

INPUT		
Total energy input (crude oil conversion)	32,560 kL	0
Electric power	86,948 MWh	U
Gasoline	131 kL	
Naphtha	30 kL	
Heavy oil	402 kL	
Kerosene	306 kL	
LPG	5,396 t	
LNG	733 thousand m ³	
Coke	1,591 t	

litachi Con	npressor	(Thailand), Ltd.	
			OUTPU
60 kL			

	INPUT		OUTPUT	
Total substance input			Amount of chemical substances emission and distance	
Chemical substances	Amount of PRTR Law chemical substances handled	19 t	Amount of PRTR Law chemical substances emission and distance	
			OUTPUT	
			Amount of waste generated	1
			Generated amount	1
			Reduction	
			Recycled (rate)	1
			Final disposal amount (rate)	
	INPUT		OUTPUT	
Water resources input (se	ervice water)	1,219,859 m ³	Total drainage volume	1,2
	Waterworks	176,139 m ³	Public water district	12
	Industrial water	1,043,720 m ³	Sewer	8
			Evaporation, others	29

Environmental Report 2006 Eco-Products

To reduce the environmental impact at each stage of a product's life cycle, Hitachi Appliances has switched to a new zero ozone layer depletion coefficient refrigerant and is taking such measures as chemical substances reduction, resource conservation, and energy saving.

> Ozone Layer Protection & Global Warming Prevention

Switching of the refrigerant used in air conditioning products from the ozone layer depleting substance HCFC (hydro chlorofluorocarbon) refrigerant to new refrigerants which do not deplete the ozone layer has progressed. In advance of the business world's autonomous action plan, we are undertaking recovery, alternate substance development, and alternate technology development and are switching to HFC (hydro fluorocarbon) refrigerant. In China and India, regions which have not established an HFC refrigerant supply system as a social capital are proceeding to switch to new refrigerants while grasping the on-site situation. Also, refrigerator refrigerant is switched to very low global warming coefficient non-freon refrigerant (isobutane) and heat pump water heaters have switched to 1.0 global warming coefficient natural refrigerant CO₂.

> Development of Eco-Products

Assessment for Design for Environment based on the DfE (Design for Environment) concept to reduce the environmental impact at each stage of a product's life cycle. Products are assessed with respect to eight items, including resource reduction, product longevity, resource recycling, and ease of decomposition. Products that score at least 2 on a scale of 0 to 5 for all items and earn an average score of 3 or higher are designated "Eco-products" and display the "eco" mark and environmental information is introduced in our catalogs and on our websites. In FY2005, 18 products for a registration percentage of 85.5%.

Approach to complete life cycle design



information disclosure, packaging materials

> Environmental Efficiency

To use natural resources more effectively, Hitachi Appliances has introduced "Environmental Efficiency" which shows the value of reducing the environmental impact and consumption of resources. This value is measured in terms of "function" and "life". The ratio of a product's value to the quantity of green gases generated during its life cycle (prevention of global warming efficiency) and the ratio to the volume of resources used (throughout the product's life cycle) and amount of resources to be disposed of (resource efficiency) are calculated and evaluated. For product evaluation, we have also introduced another "factor" which expresses the improvement in a product's environmental efficiency relative to a product of a reference year.

Definition of environmental efficiency and factor

Definition of environmental efficiency

Prevention of global warming efficiency = Product life span^{%1} × Product function

Volume of greenhouse gas emission through the life cycle of the product

Resource efficiency =

 ${\rm Product} ~{\rm life}~{\rm span} \times {\rm Product}~{\rm function}$

 Σ [Each resource value coefficient \times (Volume of resources^{**2} used throughout the product's life cycle + amount of resources to be disposed of ^{**3})]

Definition of factors

Prevention of global warming factor = Prevention of global warming efficiency for product being evaluated

Prevention of global warming efficiency for reference product

Resources factor = Resource efficiency for product being evaluated

Resource efficiency for reference product

%1 Set used time

- %2 Amount of resources used Amount of reused/recycled resources
- %3 Amount of resources used Amount of reusable/recyclable resources





Examples of eco-products



Registered FY2	005
Energy efficiency	● Achieved the world's highest level COP (COP4.1/3.7) for full air cooling (60horse power, 50/60Hz, during rated cooling operation) ★ Investigation carried out by our company at the end of June 20
Environmental conservation	 CO2 emissions reduced by 14% by electric system and high energy conservation (compared with our product 16 years ago) Adoption of new refrigerant R-407C and reduction of charged amount 15% (compared with our product 16 years ago, series average value)
Resource conservation	 Made more compact by improving the layout of the heat exchanger, et (Installation spaced reduced by 25%.)(Compared to our product 16 years ag
Electric ho BEB-4670E	t water unit
Electric ho BEB-4670E Registered FY2 Energy	A WU BFAWU Power consumption of re-heating bath reduced by
Electric ho BEB-4670E Registered FY2 Energy efficiency	twater unit BFAWU 2002 Power consumption of re-heating bath reduced by 40% (by equipping with a re-heating heat exchanger)
Electric ho BEB-4670E Registered FY2 Energy efficiency Resource conservation	 t water unit BFAWU 002 Power consumption of re-heating bath reduced by 40% (by equipping with a re-heating heat exchanger) Additional saving of 1200 liters of hot water for bathing/month (by re-heating function)
Electric ho BEB-4670E Registered FY2 Energy efficiency Resource conservation Recycling ability	 t water unit BFAWU 002 Power consumption of re-heating bath reduced by 40% (by equipping with a re-heating heat exchanger) Additional saving of 1200 liters of hot water for bathing/month (by re-heating function) Recyclable ratio of 82%
Electric ho BEB-4670E Registered FY2 Energy efficiency Resource conservation	 t water unit BFAWU 002 Power consumption of re-heating bath reduced by 40% (by equipping with a re-heating heat exchanger) Additional saving of 1200 liters of hot water for bathing/month (by re-heating function)

 Registered FY2 Prevention of Resources fa 	2005 global warming factor: 1.8 ctor: 1.4
Energy efficiency	●2004 energy conservation standard achievement ratio of 256% reached by PAM & low speed control, high performance vacuum insulation, etc.
Environmental conservation	 RoHS Directive & J-Moss compliant Non-freon refrigerant R-600a (isobutane) used Cyclopentane used for heat insulation foaming agent
Resource recycling	•Adjusting feet, PCB case and other parts are made of recycled plastic



recvclina

13



Energy efficiency	■2004 energy conservation standard achievement ratio of 143% realized by IQ-PAM engine and double acceleration system
Environmental conservation	 RoHS Directive & J-Moss compliant New refrigerant R-410A used Non-vinyl chloride drain hose
Resource recycling	 Recycled plastic used at part of indoor unit cabinet and front panel

Microwave oven MRO-AX10

Registered FY2005





D



To abolish asbestos used in its products, Hitachi Appliances has replaced even asbestos outside the objective of laws and regulations.

In FY2005, asbestos was abolished from all our products.

> RoHS Directive^{*1} and J-Moss^{*2} Compliance

Environmental Report 2006

Eco-Products

To comply with the European Union's RoHS Directive, Hitachi Appliances has conducted a content study of six chemical substances (lead, mercury, cadmium, hexavalent chromium, PBB (polybrominated biphenyl), and PBDE (polybrominated diphenyl ether) and proceeded with substitution by products which do not use these six chemical substances through the cooperation of the Hitachi Group Technology Research Department and the suppliers and has completed measures for the pertinent products. We also comply with J-Moss which is responsible for offering content information on these six chemical substances in Japan. The "green mark" symbol, which can be arbitrarily displayed is displayed on our products which do not contain these six chemical substances and information are provided on our website.

- **1 Abbreviation of Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment. Hazardous substance restriction implemented for electric and electronic equipment handled in the EU (European Union) region. The use of the six substances lead, mercury, cadmium, hexavalent chromium, PBB (polybrominated biphenyl), and PBDE (polybrominated diphenyl ether) has been restricted since July 2006. (However, there are some exceptions.)
- *2 Japan Industrial Standards (JIS C 0950:2005) [The marking for presence of the specific chemical substances for electrical and electronic equipment] Extracted and made compulsory by Standards of Judgment Ministerial Ordinance of the Law For Promotion Of Effective Utilization of Resources.

> Development of a Chemical Management System

Hitachi Appliances has formulated "Environmental CSR-Compliant Monozukuri Standards" and operating a chemical management system. The content of purchased parts and materials is surveyed and managed with 13 substances ^{**1} as prohibited substances and 12 substances ^{**2} as controlled substances. The survey data is one-dimensionally managed and shared by in-house database. Also, supplier review guidelines are established and the chemical content of products from suppliers is surveyed and materials are purchased with suppliers having a management system given top priority.

※1 Prohibited 13 substances

①Cadmium ②Hexavalent chromium ③Lead ④Mercury ⑤TBTO ⑥PBB ⑦PBDE ⑧PCB ⑨Polychlorinated naphthalene ⑩Short chain chlorinated paraffin ⑪Asbestos ⑫Azine dyestuffs & pigments ⑬Ozone layer depletion substances (Class I substances)

%2 Controlled 12 substances

① Antimony ② Arsenic ③ Beryllium ④ Bismuth ⑤ Nickel ⑥ Selenium ⑦ Bromine flame retardant ⑧ PVC ⑨ Phthalic acid ester ⑩ TBT & TPT ⑪ Ozone layer depletion substances (Class II substances) ⑫ Radioactive substances

> Green Supplier

Hitachi Appliances promotes a green supplier certification system for suppliers actively committed to environmental conservation. We encourage suppliers to establish an environmental management system complying with ISO14001 or to acquire environment certification system ^{**1} certification, and register supplies who have acquired this certification as green suppliers. In FY2005, the ratio of green suppliers reached 90%. Supplies will also be encouraged in

the future so that this ratio reaches 100% during FY2006.

*1 KES, Eco Stage, Eco Action 21, etc.

> Recycling of Home Appliances

In response to the Home Appliance Recycling Law, Hitachi Appliances established the home appliances recycling plant Kanto Eco Recycle Co., Ltd. within the Tochigi Works in May 1999. Processing began in April 2001. This plant is a "recycling plant integrated with a production plant". The information obtained at this plant is fed back to the product design department and used to improve the product recycling ratio. We have also established an efficient recycling system which links five home appliance manufacturers ^{*1} which mutually use the newest recycling facilities. In FY2005, we recycled 52,513 tons of our products. This is equivalent to about 290 ^{*2} jumbo jets.

- ※1 Sanyo Electric Co., Ltd., Sharp Corporation, Sony, Fujitsu General Limited, Mitsubishi Electric Corporation
- * 2 Calculated from Boeing 747-400/gross weight 180 tons

Total for air conditioner, refrigerator, freezer, and washing machine

Items	Air conditioner	Refrigerator/freezer	Washing machine
Number collected at specified collection site (units)	232,191	405,278	640,743
Number recycled (units)	233,720	403,354	643,492
Recycling weight [A] (ton)	9,857	22,716	19,940
Recycled weight [B] (ton)	8,459	15,450	15,051
Recycling ratio [B/A] (%)	85	68	75

% Numbers are truncated after the decimal point.

Breakdown of recycled products (recycled weight at left)

(Gross weight of parts and materials purchased or received free by those which use them as parts or materials of products)

Items	Air conditioner	Refrigerator/freezer	Washing machine
Iron (ton)	2,359	9,538	7,774
Copper (ton)	642	213	254
Aluminum (ton)	45	80	90
Mixed ferrous/non ferrous (ton)	4,788	3,318	3,555
Other valuable resources (ton)	622	2,300	3,377
Gross weight (ton)	8,459	15,450	15,051

% Numbers are truncated after the decimal point.

% "Other valuable resources" are plastics, etc.

Recovery weight, shipped weight, destroyed weight of fluorocarbons used as refrigerant

Items	Air conditioner	Refrigerator/freezer
Recovery weight of fluorocarbons used as refrigerant (kg)	130,753	44,458
Weight of fluorocarbons refrigerants shipped to disposal points (kg)	130,348	44,247
Weight of fluorocarbons refrigerants destroyed (kg)	130,208	44,243

Recovery weight, shipped weight, and destroyed weight of fluorocarbons liquefied and recovered from insulation material

Items	Refrigerator/freezer
Recovery weight of fluorocarbons liquefied and recovered from insulation material (kg)	84,125
Weight of fluorocarbons liquefied and recovered from insulation material, which was shipped to disposal points (kg)	84,109
Destroyed amount of fluorocarbons liquefied and recovered from insulation material (kg)	83,960

% The difference between the recovered weight and shipped weight is inventory.

* Shipped weight and destroyed weight includes part of the FY2004 portion.

※ The difference between the shipped weight and destroyed weight depends on the destruction report time lag.

Transition of recycling ratio of 3 home appliances





Composition of recycled weight

Refrigerator/freezer



Washing machine



Copper Aluminum Non ferrous, ferrous compounds Other valuable resources	Iron
Aluminum Non ferrous, ferrous compounds Other valuable resources	Copper
Non ferrous, ferrous compounds Other valuable resources	Aluminum
Other valuable resources	Non ferrous, ferrous compounds
	Other valuable resources



Recovery and Suitable Disposal of Commercial Air Conditioner Refrigerant

When upgrading commercial air conditioners, Hitachi Appliances recovers and disposes of the used air conditioners. When disposing of the used air conditioners, the refrigerant is recovered and sent to one of the recycling/disposal facilities throughout the country and suitably processed based on the Fluorocarbons Recovery and Destruction Law.

Refrigerant recycling system



> Use of Recycled Plastics

Preventing degradation of the quality of recycled plastic accompanying long use of a product was a serious problem. Hitachi Appliances proceeded to develop reuse technology for waste home appliance plastics recovered at the home appliance recycling plant. In April 2002 we set up a business plant within our affiliate Hitachi Taga Technology, Ltd. in the Taga Works as part of NEDO (New Energy and Industrial Technology Development Organization) FY2001 "Technology Practicalization Assistance for Promoting the Building of a Recycling Society Business". A horizontal recycling system which gives the waste home appliance plastics recovered by the home appliance recycling plants in the group are given an additional value and used in equivalent products. The recycled plastics produced here are used in the frame and outer tub of our washer-dryer and automatic washer.

Method of using recycled plastics



Applicable product

> Participation in Exhibitions

In FY2005, Hitachi Appliances, as the Hitachi Group company, participated in the following exhibitions and introduced its commitment to the environment.

Month and year	Name of exhibition	Location
October 2005	Thailand Eco Products International Fair 2005	Bangkok IMPACT Exhibition Center
December 2005	Eco Products 2005	The Tokyo Big Sight
February 2006	ENEX2006 (Global environment and energy harmony fair)	The Tokyo Big Sight

Thailand Eco Products International Fair 2005



Eco Products 2005



ENEX2006



> Information Dissemination by Web Site

Information regarding Hitachi Appliances' commitment to the environment is also available on our web site. Ecoproducts environment data, J-Moss green mark products, green purchasing law products, and other information can be found on our web site.

http://www.hitachi-ap.co.jp/company/environment/kankyo/





Hitachi Appliances manufactures a line of products incorporating various environmental measures at manufacturing points that give maximum consideration to global warming, energy conservation, zero emission, and other environment preservation measures.

Energy Conservation (Global Warming Prevention)

To prevent global warming, we are committed to energy conservation toward realizing the 6% reduction of greenhouse gases which is the target set by the Kyoto Protocols of Japan. Hitachi Appliances is promoting energy conservation in its production activities and is committed to reducing CO₂ emission as part of its global warming prevention activities.

FY2005 energy conservation improvements implementation contents

Works	Improvement implementation item	CO ₂ reduction (t/year)
Taga Works	Introduction of high efficiency molding machines (2 units) Review of hardening machine operation conditions	156.0 93.6
Tochigi Works	Improvement of compressed air supply management by motor-valve Review of compressed air supply pressure	30.4 19.4
Shimizu Works	Site energy conversation improvement activity Improvement of compressed air piping	51.1 43.2

Factory energy conservation

Transition of domestic CO₂ emission

(Shimizu Works, Tochigi Works, Taga Works, Hitachi Reftechno Koganei Works) (kt-CO₂/year) (%)



Amount of water used

Transition of amount of water used

(Shimizu Works, Tochigi Works, Taga Works, Hitachi Reftechno Koganei Works) (thousand m3/year)



Zero Emission

Small environment impact production activity is carried out with 3R - Reduce, Reuse, Recycle - as the theme. Taking the tight conditions of domestic final waste disposal sites into consideration, we are committed to reduction of the final waste disposal amount to 70% or less of the FY1998 percentage by FY2010. In FY2005, this percentage reached the standard year percentage of 6% and the target value was substantially improved and was achieved ahead of schedule. The Shimizu Works has maintained zero emissions since it reached the standard in FY 2002. In the future, reduction of the amount of waste generated will be advanced by the introduction of resource recycling facilities, cooperation with other businesses, consignment to recyclers and other resource recycling activities.

Hitachi Group definition of zero emission

Final waste disposal percentage: no more than 1% Final waste disposal amount: less than 5 tons/year

○Final waste disposal percentage = Final waste disposal amount/amount of emission

○Final waste disposal amount = Direct final waste disposal amount + final waste disposal amount after intermediate treatment

Reduction of industrial waste

Transition of reduction of final waste disposal amount (Shimizu Works, Tochigi Works, Taga Works, Hitachi Reftechno Koganei Works)



Transition of waste generation amount

(Shimizu Works, Tochigi Works, Taga Works, Hitachi Reftechno Koganei Works)



> Boosting Transportation Efficiency

Improvement of loading efficiency and modal shift from truck to railway are progressing in cooperation with the distribution companies which transport products. Also, the shipping conditions are being grasped and greater rationalization is also being carried out at offices and factories besides those designated shippers by the revised energy conservation law implemented on April 1, 2006.

Total shipping amount

(Shimizu Works, Tochigi Works, Taga Works, Hitachi Reftechno Koganei Works)



> Management of Chemicals

Of the chemical substances used in the manufacturing process, those considered to have an effect on the environment and the human body are managed by the CEGNET (Chemical Environmental Global Network) developed by the Hitachi Group and PRTR is implemented and other suitable management and planned reduction are carried out.

Results of investigation of chemical substances subject to the PRTR Law (Actual amounts emitted and moved for FY2005)

Objective offices and factories

- Domestic : (Shimizu Works, Tochigi Works, Taga Works, Hitachi Reftechno Koganei Works)
- Overseas : Shanghai Hitachi Household Appliances Co., Ltd. Hitachi Air Conditioning Products (Malaysia) Sdn. Bhd. Hitachi Household Appliances (Wuhu) Co., Ltd. Taiwan Hitachi Co., Ltd. Hitachi Air Conditioning Products Europe, S.A. Hitachi Consumer Products (Thailand), Ltd. Hitachi Compressor (Thailand), Ltd.





Hitachi Appliances conducts litter removal and beach cleaning activities around our Shimizu Works, Tochigi Works, and Taga Works as part of its environmental society contribution activities. Especially, this year marks the 40th year of cleaning of the north beach from Eboshiiwa of Kawarago Beach by the Taga Improvement Association which has been conducted since 1965.

Also, each year the Taga Works opens its grounds and holds a "Family Day". Not only our employees, but also their families and the local population participate in the "Family Day" and deepen interaction between the two groups.

This year also, this activity will be continued and a dialog held with the local community.



Cleaning around the works (Taga Works)



Cleaning of Kawarago Beach in Hitachi City, Ibaraki Prefecture by the Taga Improvement Society (Taga Works)



"Family Day" (Taga Works)



Cleaning around the works (Shimizu Works)



Participation in Miho Beach cleaning (Shimizu Works)



Cleaning around the works by the Hitachi Tochigi Shinwa Society (Tochigi Works)



Participation in cleaning of Mount Ohira (Tochigi Works)



Hitachi Appliances environmentally-friendly products and co preservation activity have received awards in many fields.

Product Awards

	Award name	Award-winning product	Month and year of award
16th Energy Conservation Grand Prize for Excellent	Minister Prize of Economic, Trade and Industry	Commercial package-type air conditioners inverter (Hi Inverter IVX 4-way cassette heater-less system)	February 2006
Energy Conservation Equipment	Chairman Prize of ECCJ	High output integral type natural refrigerant (CO ₂) heat pump hot water heater	February 2006
	Chairman Prize of ECCJ	Gas absorption cold/hot water heater co-generation package (High efficiency EX Gas Eco Pak)	February 2006
2nd Eco-Products Award	Eco-Products Awards Minister of Economy, Trade and Industry Prize	High output integral type natural refrigerant (CO2) heat pump hot water heater	December 2005
	Eco-Products Promotion Council Chairman's Prize of Eco-Products Awards 2005	Washer-dryer (Beat Wash)	December 2005
15th Energy Conservation Grand Prize for Excellent	Chairman Prize of ECCJ	Cooling, heating, and dehumidifying home room air conditioner (PAM Air Conditioner Shirokumakun)	February 2005
Equipment	Chairman Prize of ECCJ	Commercial instantaneous heat pump water heater (Commercial PAM water heater)	February 2005
14th Energy Conservation Grand Prize for Excellent Energy Conservation Equipment	Chairman Prize of ECCJ	CO2 refrigerant heat pump unit	February 2004

Awards related to business activity

Category	Award name	Award-winning site	Month and year of award	Related products & contents
Environmental	Superior pollution prevention employee award	Hitachi Home & Life Solutions, Inc. Cool and Heat Business Department	March 2005	-
preservation	Promotion of Freon recovery & disposal business	Hitachi Air Conditioning Systems Co., Ltd. Shimizu Production Headquarters	March 2004	Commercial refrigerating air conditioner

% Hitachi Home & Life Solutions, Inc. Refrigeration & Air Conditioning Division in the "Award-winning site" column is the current Hitachi Appliances, Inc. Tochigi Works. Also, the Hitachi Air Conditioning Systems Co., Ltd. Shimizu Works is the current Hitachi Appliances, Inc. Shimizu Works.

Hitachi Appliances environmentally-friendly products and commitment of our offices and factories to environmental

Environmental Report 2006 Introduction of Offices and Factories (As of April 2006)

Head Office, Takeshiba Office

Head Office	Hitachi Atago Bldg., 15-12, Nishi Shimbashi 2-chome,
(Home Appliance	Minato-ku, Tokyo 105-8410 Japan
Group)	TFL: 81-3-3502-2111
Takeshiba Office	New Pier Takeshiba South Tower, 16-1, Kaigan 1-chome,
(Air Conditioning	Minato-ku, Tokyo 105-0022 Japan
System Group)	TEL: 81-3-6403-4555

Factories

Tochigi Works

(Tochigi Air Conditioning Works, Air Conditioning System Group) (Tochigi Home Appliance Works, Home Appliance Group) 800, Tomita, Ohira-machi, Shimotsuga-gun, Tochigi 329-4493 Japan TEL: 81-282-43-1122 ★January 29, 1997

Taga Works

(Taga Home Appliance Works, Home Appliance Group) 1-1, Higashitaga-cho 1-chome, Hitachi City, Ibaraki 316-8502 Japan TEL: 81-294-34-1111 ★July 22, 1996

Shimizu Works

(Shinizu Air Conditioning Works, Air Conditioning System Group) 390, Muramatsu, Shimizu-ku, Shizuoka City, Shizuoka 424-0926 Japan TEL: 81-54-334-2081 ★October 28, 1997

Tsuchiura Works

(Tsuchiura Works, Air Conditioning System Group) 603, Kandatsu-machi, Tsuchiura City, Ibaraki 300-0013 Japan TEL: 81-29-832-5840 ★March 25, 1997



Sales Divisions, Branches, and Marketing Offices (Air Conditioning System Group)

International Operation	New Pier Takeshiba South Tower, 16-1, Kaigan 1-chome,
Division	Minato-ku, Tokyo 105-0022 Japan
	TEL: 81-3-6403-4541
Large Tonnage Chiller	New Pier Takeshiba South Tower, 16-1, Kaigan 1-chome,
Sales Division	Minato-ku, Tokyo 105-0022 Japan
	TEL: 81-3-6403-4500
Hokkaido Marketing	Oda Bldg., 10-1, Kita Kujo Nishi 3-chome, Kita-ku,
Branch	Sapporo City, Hokkaido 060-0809 Japan
	TEL: 81-11-717-5301
Kitanihon Branch	Ookiaoba Bldg., 9-7, Futsuka-machi, Aoba-ku, Sendai City,
Office	Miyagi 980-0802 Japan
	TEL: 81-22-266-1321
Fukushima	5-15. Midori-machi, Korivama City, Fukushima 963-8023
Marketing Branch	Japan
0	TEL: 81-24-921-5550
Kanto Branch	New Pier Takeshiba South Tower, 16-1, Kaigan 1-chome.
Office	Minato-ku, Tokvo 105-0022 Japan
	TEL: 81-3-6403-4510
Hokuriku Branch	627-3. Kurosaki, Tovama City, Tovama 939-8214
Office	Japan
	TEL: 81-76-429-4051
Chubu Branch	Sakae Center Bldg., 13-20, Sakae 3-chome, Naka-ku,
Office	Nagova City, Aichi 460-0008 Japan
	TEL: 81-52-251-0371
Kansai Branch	OX-Nishihonmachi Bldg 10-10 Nishihonmachi 1-chome
Office	Nishi-ku, Osaka City, Osaka 550-0005 Japan
	TEL: 81-6-6531-9111
Chushikoku	Sonno Japan Hiroshima Otemachi Bldg 2-31 Otemachi 3-chome
Branch Office	Naka-ku Hiroshima City Hiroshima 730-0051 Japan
	TEL · 81-82-240-6151
Shikoku Marketing	Hanazono Bldg, 1-5 Hanazonocho 1-chome Takamatsu City
Branch	Kagawa 760-0072 Janan
Branon	TEL - 81-87-833-8701
Kyushu Branch	0.17. Shimizu 4 shoma Minami ku Eukuska Citu
Office	S-17, Shimizu 4-chome, Minani-Ku, Fukuoka City,
	TEL 91 02 561 4951
Environmental	ILL. 01-72-701-4071 OV Nichihanmachi Elda, 10,10, Nichihanmachi 1 chama
Solution Division	Niebi ku Opaka City Opaka 550 0005 Japan
Solution Division	NISHI-KU, USaka City, Usaka 550-0005 Japan
	IEL.01-0-0031-9113

Affiliated Manufacturing Companies

Hitachi Reftechno, Inc.	709-2, Tomita, Ohira-machi, Shimotsuga-gun, Tochigi 329-4404 Japan TEL: 81-282-43-4111
	Contra district: January 29, 1997 Koganei district: August 25, 1995
Tochigi Solution	716, Tomita, Ohira-machi, Shimotsuga-gun, Tochigi 329-4404 Japan
Service Co., Ltd.	TEL : 81-282-43-1191
	★January 29, 1997
Hitachi Kucho SE,	8-1, Shinmidori-cho, Shimizu-ku, Shizuoka City, Shizuoka 424-0927 Japan
Ltd.	TEL: 81-543-34-2111
	★ October 28, 2000
Hitachi Taga	1-1, Higashitaga-cho 1-chome, Hitachi City, Ibaraki 316-8502, Japan
Technology, Ltd.	TEL: 81-294-33-2251
	★ July 22, 1996

Affiliated Sales and Service Companies

	Hitachi Air conditioning	29-8, Toyotama-kita 5-chome, Nerima-ku, Tokyo 176-0012
	Sales Kanto Co., Ltd.	Japan
		TEL: 81-3-5999-1121
	Niigata Hitachi Co.,	752-10, Takeooroshishinmachi, Niigata City, Niigata 950-086
	Ltd.	Japan
		TEL: 81-25-273-2211
	Osaka Hitachi Air	11-27, Nonakaminami 2-chome, Yodogawa-ku, Osaka City,
	Conditioning and	Osaka 532-0022 Japan
	Retrigeration Co., Ltd.	TEL: 81-6-6306-1001
	Kyushu Hitachi Air	8-18, Takagi 1-chome, Minami-ku, Fukuoka City,
	Conditioning Co., Ltd.	Fukuoka 815-0004 Japan
		TEL: 81-92-452-5130
	Kanagawa Hitachi Air	35-12, Matsugaoka, Kanagawa-ku, Yokohama City,
	Conditioning Co., Ltd.	Kanagawa 240-0062 Japan
		TEL: 81-45-337-6411
	Shizuoka Hitachi Air	84-1, Hijiriisshiki, Suruga-ku, Shizuoka City,
	Conditioning and	Shizuoka 422-8007 Japan
	Refrigeration Co., Ltd.	TEL: 81-54-264-7177
	Hitachi Air Conditioning	29-17, Toyo 5-chome, Koto-ku, Tokyo 135-0016 Japan
	Techno Service Co., Ltd.	TEL: 81-3-3649-6177

Other Affiliated Companies

Kanto Eco Recycle Co., Ltd.	800, Tomita, Ohira-machi, Shimotsuga-gun, Tochigi 329-4404 Japar TEL: 81-282-43-1122 ★April 1, 2002
Hitachi Softec Co., Ltd.	Hitachi Atago Bldg., 15-12, Nishi Shimbashi 2-chome, Minato-ku, Tokyo 105-0003 Japan TEL: 81-3-3506-1411
Mito Steel Co., Ltd.	927, Hashinai, Sawa, Hitachinaka City, Ibaraki 312-0001 Japan TEL: 81-292-85-0765

Technical Training Centers

Fechnical Training Center (Shimizu)	390, Muramatsu, Shimizu-ku, Shizuoka City, Shizuoka 424-0926 Japan
	TEL: 81-543-35-4320
Fechnical Training	9-17, Shimizu 4-chome, Minami-ku, Fukuoka City,
Center (Kyushu)	Fukuoka 815-0031 Japan
	TEL: 81-92-561-4854

— Hitachi Air Conditioning Products Europe, S.A

Shanghai Hitachi Household Appliances Co., Ltd. — Hitachi Air-conditioning Systems (Shanghai) Co., Ltd. — Hitachi Air-conditioning & Refrigerating Products — (Guangzhou) Co., Ltd.

Hitachi Compressor Products (Guangzhou) Co., Ltd. -

Hitachi Air-conditioning Systems (Hong Kong) Co., Ltd.

Hitachi Home & Life Solutions (India) Ltd.

Hitachi Air Conditioning Products (Malaysia) Sdn. Bhd.-

Hitach —— Hitach —— Hitach Hitach

China

(Taiwan) Taiwan Hitachi Co., Ltd. 63, Nanking East Road, Sec. 3 Taipei, Taiwan [Air conditioners, Refrigerators, Chiller units, others] Established: April 1965 ★August 28, 1997



(Guangzhou)

Hitachi Air-conditioning & Refrigerating Products (Guangzhou) Co., Ltd. Aotou Town Qigan, Conghua City,

Guangzhou 510935, China [Packaged air conditioners, chiller units] Established: March 1998 June 28, 2004



(Guangzhou)

Hitachi Compressor Products (Guangzhou) Co., Ltd. Aotou Town Qigan, Conghua City, Guangzhou 510935, China [Scroll compressors] Established: October 2003 *April 30, 2006



(Qingdao)

 Qingdao Hisense Hitachi Air-conditioning Systems Co., Ltd.

 Hisense Tower, 17, Donghai Xi Road,

 Qingdao 266071, China

 [Packaged air conditioners]

 Established: January 2003 ★ December 19, 2005



(Shanghai)

Shanghai Hitachi Household Appliances Co., Ltd. 361 Danba Road, Shanghai 200062, China [Room air conditioners, Washing machines] Established: April 1994 *November 23, 2000



(Wuhu)

Hitachi Household Appliances (Wuhu) Co., Ltd. No.1 Qiluoshan West Road, Wuhu City, Anhui Province 241009, China [Room Air Condtioners] Established: August 2001 ★October 10, 2003



(Shanghai)

Hitachi Air-conditioning Systems (Shanghai) Co., Ltd. Room 1001&1007, 10f Rui Jin Building, No.205 Maoming Road(S), Shanghai 200020, China [Sales of air conditioning equipment]

(Hong Kong)

Hitachi Air-conditioning Systems (Hong Kong) Co., Ltd. Room 702-3, 7/F, Wharf T&T Center, Harbour City, Canton Road, Tsimshatsui, Kowloon, Hong Kong, China [Sales of air conditioning equipment] Qingdao Hisense Hitachi Air-conditioning Systems Co., Ltd.

- Hitachi Household Appliances (Wuhu) Co., Ltd.
- laiwan Hitachi Co., Ltd.
- Hitachi Industrial Machinery Philippines Corp.
- Hitachi Consumer Products (Thailand), Ltd. Hitachi Compressor (Thailand), Ltd.

Hitachi Air Conditioning Products Brazil, Ltd.

Philippines

Hitachi Industrial Machinery Philippines Corp. PEZA Drive, Special Economic Processing Zone First Cavite Industrial Estate Dasmarinas, Cavite, Philippines [Absorption and centrifugal chillers]

Established: May 1995

Thailand

Hitachi Consumer Products (Thailand), Ltd.

610/1 Moo 9 Tambol Nongki Amphur Kabinburi, Prachinburi 25110, Thailand [Washing machines, Refrigerators, others] Established: November 1970 ★December 20, 1999

Hitachi Compressor (Thailand), Ltd.

1/65 Moo 5, Rojana Industrial Park, Tambol Kanham Amphur U-Thai, Ayutthaya 13210, Thailand [Compressors]

Established: September 1993 ★November 14, 1999

Malaysia

Hitachi Air Conditioning Products (Malaysia) Sdn. Bhd. Lot 10, Jalan Kemajuan, Bangi Industrial Estate, 43650 Bandar Baru Bangi, Selangor Darul Ehsan, Malaysia

[Room air conditioners, Scroll compressors] Established: August 1989 ★April 22, 1997

India

Hitachi Home & Life Solutions (India) Ltd. Hitachi Complex, Karan Nagar, Kadi, Dist. Mehsana-382727 Gujarat, India [Room air conditioners, others] Established: December 1984 ★February 14, 2006

Spain

(Barcelona)

Hitachi Air Conditioning Products Europe, S.A. Ronda Shimizu 1 Poligono Industrial Can Torrella 08233 Vacarisses, Barcelona, Spain [Packaged air conditioners, Chiller units] Established: November 1991 ★May 4, 1999

Brazil

(Sao Paulo)

Hitachi Air Conditioning Products Brazil, Ltd. Av. Paulista 854-7 Andar, Bela Vista, CEP. 01310-913,Sao Paulo-S.P., Brazil [Packaged air conditioners, Chiller units] Established: April 1972











★ Date environment ISO14001 certification acquired